

Job Description

Job Title:	LGV Driver – Multidrop (Class 1 or Class 2)
Reports to:	Operations Manager
Location:	Longtown
Job Purpose	
Delivering a professional and efficient LGV driving service within our Palletforce Longtown team, undertaking deliveries and collections of products on behalf of Wm Armstrong Group.	
Key Responsibilities	
<ul style="list-style-type: none"> • All duties associated with being a professional LGV driver. • Multi Drop Deliveries in the CA/TD/DG postcode areas. • Loading/Unloading and securing load. • Dealing with customers face to face. • Keeping in regular contact with transport office team for updates on progress and managing customer’s expectations. • Cross cover of work within other areas of the business as required. • Attending training sessions and ensuring skills and competence and maintained. 	
Core Responsibilities (applicable to all employees)	
<ul style="list-style-type: none"> • To promote best practice in maintaining high levels of Customer Service • You must comply with all health and safety rules and regulations regarding the health and safety of yourself and others who may be affected by your acts or omissions. • Report any health and safety issue including accidents to self. • Follow all site rules. • You must comply with all relevant legislation, reporting any issues to the company. • Undertake such other duties that are required from time to time commensurate with this position. • Promote Wm. Armstrong in line with current company values, beliefs and branding. 	
Direct Reports	None
Internal and External Relationships	
<ul style="list-style-type: none"> • Drivers • Colleagues • Managers • Subcontractors • Customers 	
Experience/Knowledge/Skills	
<ul style="list-style-type: none"> • Must hold a valid UK Class 1 or Class 2 licence as appropriate. • Hold a current DCPC Card and Digital Tachograph Driver Card. • Confident, polite and a team player. • Excellent customer service skills. • Good geographical knowledge. • Experience preferred but training available for the right candidate. 	
NB: Your duties may vary from time to time within the broad remit of your role and grade. You are required to undertake any such reasonable and appropriate duties. Work location is subject to discussion with immediate line manager and the requirements of the business.	